



## OBJECTIVE: Warehouse Manager

## PROFILE

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- Over 20 years of management experience
- Ten years of experience in warehouses up to 180,000 sq. ft. handling perishables, frozen foods, electronics and hard goods
- Responsible for teams of up to 70 serving locations across Canada
- Introduced and championed inventory management systems for two companies
- Increased safety; created preventative equipment maintenance programs
- Take ownership of assigned responsibilities

### Achievements

- ⇒ Reduced stock outages while reducing regular warehouse labour costs by 10 percent
- ⇒ Designed and implemented online security system for Safeway Canada
- ⇒ Eliminated overtime costs by planning for seasonal demands
- ⇒ Negotiated 1% decrease in freight cost with main shipping service provider for Sundance

## WORK EXPERIENCE

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### Warehouse Manager

May 2008 - Dec 2009

SUNDANCE SEAFOOD LTD., Surrey, BC

- Responsible for 10,000 sq. ft. warehouse, gourmet salmon wholesale company
- Monitored ten staff in areas of packaging, shipping, receiving and inventory control
- Investigated and recommended a computerized inventory management system
- Implemented new procedures to increase operational efficiency

### Warehouse Worker

Aug 2007 - May 2008

APPLEONE EMPLOYMENT SERVICES, Surrey, BC

- Provided warehouse support to warehouses up to 50,000 sq. ft.
- Unloaded containers, picked and packed orders, operated forklifts

### Warehouse / Office Worker

Dec 2003 - Jul 2007

THE LITTLE FISH COMPANY, Surrey, BC

- Provided warehouse and administrative support to tropical fish wholesaler
- Warehouse duties included receiving, maintenance, order picking, packing and shipping of live tropical fish and plants
- Office duties included order writing, purchasing, invoicing and sales
- Implemented a computerized inventory and order system

### Sales and Marketing Manager

2001 - 2002

WATERSMARTZ INNOVATIONS INC., Vancouver, BC

*Watersmartz was a startup introducing new HVAC maintenance products used to clean boilers, cooling towers and air conditioning systems*

- Established contacts with every Trane Division in North America

### Sales / Instructor

1998 - 2003

GREAT PACIFIC DIVING COMPANY, Vancouver, BC

- Responsible for up to \$250,000 in retail sales for store with \$700,000 sales
- PADI IDC Staff instructor; qualified Master Instructor
- Trained and certified over 250 new scuba divers



## WORK EXPERIENCE (Continued)

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### Owner

1994 - 1997

METROTEL COMMUNICATIONS INC., Burnaby, BC

*A Cantel store which sold cellular phones, pager, and accessories*

- Responsible for all aspects of the business
- Hired, trained and supervised eight employees
- Trained and motivated the sales team

### Technical Support Coordinator

1979 - 1994

CANADA SAFEWAY LTD., Vancouver, BC

- Coordinated technical support services for all Safeway stores in Canada
- Responsible for up to 70 support staff in two locations
- Implemented programs including warehouse inventory management system
- Provided network control, online security and help desk support

## PROFESSIONAL QUALIFICATIONS

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- ⇒ Forklift Operator
- ⇒ WHMIS
- ⇒ Reach Truck Operator
- ⇒ TDG Certifications

## INTERESTS

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- Scuba diving with over 600 logged dives
  - Korean Art of Swords, Haidong Gumdo, martial art
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